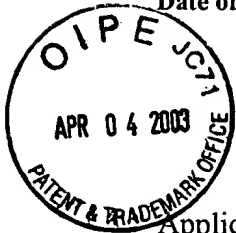


4-7-03

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Attorney Docket No. 24200-002CON

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: James D. Schlick et al.
Serial No. 09/493,783
Filed: January 28, 2000
For: METHOD AND APPARATUS FOR PROBLEM SOLVING, DECISION
MAKING AND STORING, ANALYZING AND RETRIEVING
ENTERPRISEWIDE KNOWLEDGE AND CONCLUSIVE DATA
Examiner: Robertson, David
Art Unit: 3623

Commissioner for Patents
Washington, D.C. 20231

TRANSMITTAL LETTER

Sir:

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Enclosed herewith for filing in the above-identified patent application please find the following listed items:

- ☒ Revocation by Assignee and New Power of Attorney
- ☒ Change of Attorney's address in Application; and
- ☒ Return Postcard.

If the enclosed papers are considered incomplete, the Mail Room is respectfully requested to contact the undersigned collect at (617) 542-6000, Boston, Massachusetts. The Commissioner is authorized to credit any overpayment or charge any deficiencies to Deposit Account No. 50-0311, Reference No. 24200-002CON. A duplicate copy of this Transmittal Letter is enclosed.

Respectfully submitted,

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Date: April 4, 2003

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PATENT TRADEMARK OFFICE